

PRASHANT KUMAR

ShivBagh Colony, Near Satyam Theatre

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HYDERABAD, TELANGANA .

OBJECTIVE	To be a part of an organization where I get career development opportunities and where I can explore my abilities to develop valuables for organizational benefit.
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	LEVEL	PASSED YEAR	BOARD/UNIVERSITY
ACADEMIC QUALIFICATION	1. B.Tech (ECE) [73.4%]	2016	Institute of Technical Education & Research, Bhubaneswar.
	2. 12th [63%]	2011	D.A.V Public School, Koylanagar
	3. 10th [79.2%]	2009	D.A.V Public School, Koylanagar

WORK EXPERIENCE	<p><u>Wipro Limited</u> : Associate (Aug-2016 to May-2017)</p> <p><u>Key Responsibilities Involved</u> :</p> <ul style="list-style-type: none">• 10 months of Experience as a Technical Support on handling customer issues.• Help customers troubleshoot issues they encounter while using the software and provide actionable tips to resolve the problem.• Assume remote control over customers computers when necessary to resolve the issue .• Voice Based Support and handling calls based on Domestic HP Product .• Improves client references by writing and maintaining documentation.
SUMMER TRAINING	<p><input type="checkbox"/> <u>BHARAT SANCHAR NIGAM LIMITED</u> (Dhanbad)</p> <p>Broadband & Transmission</p>
&	
ACADEMIC PROJECT	<p><input type="checkbox"/> <u>DENSITY BASED TRAFFIC SIGNAL CONTROL SYSTEM</u> :</p> <p>Primary goal was to design a density based traffic signal control system to avoid traffic congestion at the road junction.</p>

CURRICULAR ACTIVITIES

- Participated in workshop titled ‘ MANUAL ROBOTICS ’ (ITER RoboticsClub).
- Team member of SOA Shristi Club.
- Successfully completed the workshop on ‘ AERO MODELLING ’ of SOA Club.

TECHNICAL SKILLS

- Knowledge of HTML5,CSS3, Javascript, AngularJS & Basic JQuery.
- Knowledge in backend like PHP & UI Technologies.
- Good knowledge Databases like SQL, MySql & MongoDB.
- Certifications in C Programming.
- **Tools/Software** : Seeburger BIS 6, Apache, SalesForce, Sublime Text, FastLink, Notepad++, Studio 3T.

KEY ATTRIBUTES

Creative, Confident and Pragmatic.

Problem Solving , Help Desk Experience , Operating Systems , Customer Service , Quality Focus , PC Proficiency.

Quick learner and Self motivated.

PERSONAL DETAILS

Father's Name : Raj Kumar Giri .

D.O.B : 18th June, 1994

Address : Shakuntala Bhawan, Bhawtarni Path, Manaitand,
Dhanbad , Jharkhand , PIN - 826001

Language : English and Hindi.

DECLARATION:

I hereby declare that all the information furnished above is true to the best of my knowledge.

Date:

Place: Hyderabad

Signature: *Prashant Kumar.*